

## Deepwater Horizon Oil Spill

# CLAIMS PROCESS FACT SHEET

### for Individuals and Businesses

If you have been affected by the Deepwater Horizon Oil Spill, you may be eligible for funds to help cover your losses. BP has set up a claims process and has begun to compensate individuals and business for loss and/or damages including property damages and loss of income. Additionally, the Oil Spill Liability Trust Fund, managed by the U.S. Coast Guard's National Pollution Funds Center, is available to pay for qualified costs and damages. If you have been affected by the oil spill you **must first seek reimbursement through BP's claims process before seeking reimbursement through the Oil Spill Liability Trust Fund.**

## BP Claims Process:

Who	Both private <b><u>individuals</u></b> and <b><u>businesses</u></b> may file claims.
What	You may be eligible for compensation for <b><u>loss of income (including for fishing and rental property), and property damage or loss.</u></b>
How	<ol style="list-style-type: none"><li>1. Call the BP Claims Line at <b>1-800-440-0858</b>. The line is toll-free and available 24 hours a day, 7 days a week.</li><li>2. File a claim online at <a href="http://www.bp.com/claims">www.bp.com/claims</a>.</li></ol>
Questions?	If you have questions about submitting a claim, you may <u>call the BP Claims Line</u> and speak with an operator OR <b><u>visit one of 25 BP claims centers</u></b> ; location addresses, along with Google Maps links, can be found at <a href="http://www.deepwaterhorizonresponse.com">www.deepwaterhorizonresponse.com</a> by clicking on the link for "claims."
Next	Each claim will be assigned to a Claims Representative who will contact you to ask for additional information regarding your claim.
BP Claim Denial	If your claim with BP is denied or not settled within 90 days of submission, you may wish to contact the U.S. Coast Guard's National Pollution Funds Center.

## U.S. Coast Guard Claims Process:

First	You must first file a claim with BP.
Who	Both private individuals and businesses <b><u>who have filed claims with BP that have been denied OR not settled with in 90 days</u></b> may file claims.
How	Claims must be submitted to the NPFC <b><u>in writing</u></b> to:  <b>US COAST GUARD STOP 7100 (ca)</b> <b>4200 Wilson Boulevard, Suite 1000</b> <b>Arlington, Virginia 20598-7100</b>
Questions?	For more information on the U.S. Coast Guard's claims process, and what information to provide with your claim, please call the claims support number at <b>1-800-280-7118</b> or visit <a href="http://www.uscg.mil/npfc/claims">www.uscg.mil/npfc/claims</a> .